

## **FORT RILEY GARRISON EMPLOYEE SATISFACTION IMPROVEMENT TEAM**

**Type of Team:** Cross-organizational Process Improvement Team

**Team Leader:** (Selected by Team)

**Team Organization:** The team will be comprised of representation from all Garrison Directorates, Garrison Staff, and FORSCOM Staff. The Improvement team will be advised by EEO, CPAC, and the employee's Union. Each team member must agree to a one-year participation commitment with endorsement from his or her Supervisor and Director. Furthermore, each team member must display a high degree of commitment to the improvement of employee well-being on Fort Riley.

MILPERSRVS	1	DOL	1	PMO	1
DMWR (1NAF/1AF)	2	DPTMS	1	GARRISON STAFF	1
DOIM	1	PW (1WG/2GS)	3	FORSCOM STAFF	1

Garrison Staff =(IRAC, RMO, SJA, ED SVCS, FINANCE, PAO, Garrison, Chaplain)  
FORSCOM Staff = (CMD GRP, SJA, Safety, IG, Museum, G1, G2, G3, G4, G6, G8)

**Advisors:** EEO, CPAC, Union

**Team Facilitator:** Workforce Development Office

**Chartering Authorization:** Garrison Commander

**Team Mission:** Identify and prioritize employee satisfaction issues impacting the employee climate at Fort Riley Garrison. Issues addressed impact the quality of life of Fort Riley employees and therefore their performance. The desired outcome is to ensure Fort Riley Garrison is the preferred place of employment, which in turn will improve employee and organizational performance, reduce employee attrition, and positively impact the employee recruitment process.

The team will identify the issues, develop the approach, communicate plan of action to the Garrison Commander for approval and deploy the corrective action plans. The team will be responsible for, but not limited to, addressing the top ten most dissatisfied areas as identified in the employee satisfaction survey.

**Measures:** Employee Satisfaction Survey results

**Limitations:** This charter will be revisited annually in conjunction with the employee satisfaction survey results.

**Resources:** Request for resources will be processed through to the Garrison Commander